

## **Paladin Fitness – Terms & Conditions**

### **Cancellations, Transfers & Refunds**

Please read the following terms and conditions carefully. They apply to all event registrations.

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#### **1. Transfers Requested by You**

##### **A. Transfers to Other Events or Athletes**

- **No Transfers Within 14 Days**  
Transfers are not permitted within 14 days of the event. No exceptions.
- **Transfers Prior to 14 Days**  
Transfers to another athlete within a team are allowed up to 14 days before race day, subject to availability.
- Transfers to another event must be completed 28 days prior to the event.
- **Sold-Out Events & Forfeited Registrations**  
If the event is sold out and you choose to forfeit your registration, your spot will be reassigned to an athlete on the waitlist where possible.
- **Transfer to another Category:**  
Allowed only if space is available.
  - You must pay the difference in entry fees plus a \$15 administration fee
- **Transfer to a Different Event (Same Season Only):**
  - Permitted up to **28 days (4 weeks)** before the event and if space is available.
  - Transfers must occur within the same season.
  - Exception: the final race of the season can be transferred to the next season.
  - Transfer requests can only be offered on one occasion and will not be eligible for refund or further transfers.
- **Transfer to Another Person:**
  - Permitted up to **14 days (2 weeks)** before the event.
  - Subject to a \$15 administration fee.
  - No athlete-to-athlete transfers allowed within 2 weeks of the event.
  - Must be arranged via email: **Team@paladinfitness.com.au**
- **Important Notes on Transfers:**
  - All transfers are subject to availability.
  - Only original, full-priced entries are eligible for refunds or transfers.
  - Entries that have already been transferred or were purchased using a promo code are not eligible for further changes.

## **2. Refunds Due to Athlete Withdrawal**

If you need to withdraw from an event, you may be eligible for a refund based on the following schedule:

- **75% refund** – If withdrawal is requested **4 weeks or more** before your event.
- **50% refund** – If withdrawal is requested **between 2–4 weeks** before your event.
- **No refunds** – If withdrawal is requested **within 2 weeks** of your event.

### **Important Refund Conditions:**

- All refund requests must be submitted **in writing via email** to: [team@paladinfitness.com.au](mailto:team@paladinfitness.com.au)
- Please allow up to **10 business days** for your refund to be processed.
- Refunds will be issued to the original payment method. If your card has been cancelled or expired, notify us when making the request.
- **Entries carried over from previous events** are not eligible for refunds.

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## **3. Cancellations by Paladin Fitness**

### **Weather or Force Majeure Events:**

If a race is cancelled due to weather conditions (such as storms, rain, high winds, or other “Act of God” scenarios), or due to government-imposed restrictions related to weather-affected services:

- **No refunds** will be issued.
- Paladin Fitness Racing will do its best to reschedule the event where possible
- By entering the event, you acknowledge and accept this risk.
- All correspondence regarding cancellations must be submitted via email